

# MARIENBAD KUR & SPA HOTELS

Bonus

Price Hits

New Programs

Advantage Card

## PRICE LIST 2010 in EUR

Medical Spa & Relaxation in Mariánské Lázně, Czech Republic



*The most historically unique complex of spa buildings with 205 luxurious rooms, Conference and Cultural Centre Casino.*



DHSR Nové Lázně



DHSR Centrální Lázně

## COMPREHENSIVE SPA STAY

Minimum of 7 nights

**Rates p. p. / night in EUR** incl. accommodation, full board, initial and final doctor's medical examination, final report, doctor's check-up if required, lab tests, max. **24 spa treatments per week** based on a doctor's prescription (except Sundays), mineral drinking water, 24-hour medical emergency duty, 24-hour nurse duty.

## SPA STAY FOR CHILDREN

It is a special spa program for children from 6 years of age, which is dedicated especially to treating various childhood diseases such as: locomotive system disorders, problems and diseases of respiratory tract, urological and gynaecologic illnesses. Initial and final doctor's medical examination, final report, doctor's check-up if required, **2-3 spa treatments per day. Treatment per child / night 25 EUR.** Accommodation rates are according to the chosen room category.

205 luxurious rooms, Royal Restaurant in Nové Lázně and Restaurant Goethe in Centrální Lázně, Lobby bars, Viennese Café, Library Edward. Medical Spa & Wellness Centre with an area of 2 000 m<sup>2</sup>. Three swimming pools in the historical Roman baths, whirlpool, fitness room, sauna, sanarium, Kneipp's pools, steam bath and relaxation area. Mineral spring at the hotel. Purchasable: mineral baths with a dry wrap, CO<sub>2</sub> treatments, peat packs, Cryosauna, doctor's consultations, numerous kinds of massages, solarium, vitasalin, Emporium Beauty with Laser Clinic. Conference and Cultural Centre Casino with three halls (conferences, concerts, animation programs, events, dance evenings). Parking places directly in front of hotels. Wifi - Internet access at your disposal for an extra charge.

### NEW!

NOVÉ LÁZNĚ - from 21 nights per person 1x mineral bath with a dry wrap in Royal Cabin free of charge.

CENTRÁLNÍ LÁZNĚ - from 21 nights per person 1x hot stone therapy - partial body, free of charge.

### PRICE HIT

10% discount for all guests with the minimum length of accommodation of 7 nights

NOVÉ LÁZNĚ from 01.12. - 25.12.2010

CENTRÁLNÍ LÁZNĚ from 03.01. - 31.01.2010

from 01.12. - 25.12.2010

### BONUS

For hotel guests free of charge - welcome drink, entrance to three swimming pools in the historical Roman baths with whirlpool, fitness room, sauna, sanarium, Kneipp's pools, steam bath and relaxation area.

## HOTEL ACCOMMODATION

**Rates p. p. / night in EUR** incl. accommodation and breakfast.

## MINI SPA PROGRAM

**Rates p. p. / night in EUR** incl. accommodation, half board, **2 specified spa treatments per day.** This program can be booked for 3 - 6 nights.

## PROGRAM MINIRELAX

**Rates p. p. in EUR** incl. 2x accommodation, half board. **Spa treatments:** 1x mineral bath with a dry wrap, 1x classical partial massage, 1x dry carbon gas bath.

## WELLNESS BEAUTY DE LUXE

**Rates p. p. in EUR** incl. 2x accommodation, half board, on arrival fruit platter and mineral drinking water. **Spa treatments:** 1x Clarins - face treatment, French cosmetics, 1x aroma body massage for relaxation and gaining energy with French cosmetics, 1x mineral bath with a dry wrap.

**NOVÉ LÁZNĚ**

 Reitenbergerova 53, 353 01 Mariánské Lázně  
 Phone: +420 / 354 644 111, Fax: +420 / 354 644 044  
 E-mail: novelazne@badmarienbad.cz

**CENTRÁLNÍ LÁZNĚ**

 Goethovo náměstí 1, 353 43 Mariánské Lázně  
 Phone: +420 / 354 634 111, Fax: +420 / 354 634 200  
 E-mail: centralnilazne@badmarienbad.cz

**Maximum 02.01.2010 - 09.01.2010, 18.04.2010 - 23.10.2010, 26.12.2010 - 08.01.2011**
**Medium 01.04.2010 - 17.04.2010, 24.10.2010 - 13.11.2010**
**Minimum 10.01.2010 - 31.03.2010, 14.11.2010 - 25.12.2010**

	Comprehensive Spa Stay			Hotel Accommodation			Mini Spa Program			Program Minirelax			Wellness Beauty DE LUXE		
	1 night			1 night			1 night			2 nights			2 nights		
<b>NOVÉ LÁZNĚ</b>	Max	Med	Min	Max	Med	Min	Max	Med	Min	Max	Med	Min	Max	Med	Min
DBL Junior Suite*	140	124	114	102	86	76	129	113	103	262	230	210	326	294	274
DBL Superior Plus	131	115	105	93	77	67	120	104	94	244	212	192	308	276	256
SGL Superior Plus*	151	135	125	113	97	87	140	124	114	284	252	232	348	316	296
Suite	168	152	142	130	114	104	157	141	131	318	286	266	382	350	330
Suite Executive I.	205	189	179	167	151	141	194	178	168	392	360	340	456	424	404
Suite Imperial	250	234	224	212	196	186	239	223	213	482	450	430	546	514	494
Suite Royal	290	274	264	252	236	226	279	263	253	562	530	510	626	594	574
HB-Supplement	-	-	-	12	12	12	-	-	-	-	-	-	-	-	-
FB-Supplement	-	-	-	24	24	24	12	12	12	24	24	24	24	24	24
<b>CENTRÁLNÍ LÁZNĚ</b>															
DBL Superior**	115	102	91	81	68	57	105	92	81	214	188	166	278	252	230
SGL Superior	135	122	111	101	88	77	125	112	101	254	228	206	318	292	270
DBL Comfort	109	96	85	75	62	51	99	86	75	202	176	154	266	240	218
SGL Comfort	129	116	105	95	82	71	119	106	95	242	216	194	306	280	258
Suite Executive II.	205	189	179	171	155	145	195	179	169	394	362	342	458	426	406
<b>VILLA NEAPOL</b>															
DBL / SGL Comfort	89	79	69	55	45	35	79	69	59	162	142	122	226	206	186
Suite	114	104	94	80	70	60	104	94	84	212	192	172	276	256	236
HB-Supplement	-	-	-	9	9	9	-	-	-	-	-	-	-	-	-
FB-Supplement	-	-	-	18	18	18	9	9	9	18	18	18	18	18	18

	Relaxing Spa Holiday			Joint Rheumatism Therapy			Back Unblocking Therapy			Royal Impression			Anti-Aging Program		
	7 nights			7 nights			7 nights			7 nights			7 nights		
<b>NOVÉ LÁZNĚ</b>	Max	Med	Min	Max	Med	Min	Max	Med	Min	Max	Med	Min	Max	Med	Min
DBL Junior Suite*	861	749	679	896	784	714	882	770	700	889	777	707	938	826	756
DBL Superior Plus	798	686	616	833	721	651	819	707	637	826	714	644	875	763	693
SGL Superior Plus*	938	826	756	973	861	791	959	847	777	966	854	784	1015	903	833
Suite	1 057	945	875	1 092	980	910	1 078	966	896	1 085	973	903	1 134	1 022	952
Suite Executive I.	1 316	1 204	1 134	1 351	1 239	1 169	1 337	1 225	1 155	1 344	1 232	1 162	1 393	1 281	1 211
Suite Imperial	1 631	1 519	1 449	1 666	1 554	1 484	1 652	1 540	1 470	1 659	1 547	1 477	1 708	1 596	1 526
Suite Royal	1 911	1 799	1 729	1 946	1 834	1 764	1 932	1 820	1 750	1 939	1 827	1 757	1 988	1 876	1 806
FB-Supplement	84	84	84	84	84	84	84	84	84	84	84	84	84	84	84
<b>CENTRÁLNÍ LÁZNĚ</b>															
DBL Superior**	700	609	532	735	644	567	721	630	553	728	637	560	777	686	609
SGL Superior	840	749	672	875	784	707	861	770	693	868	777	700	917	826	749
DBL Comfort	658	567	490	693	602	525	679	588	511	686	595	518	735	644	567
SGL Comfort	798	707	630	833	742	665	819	728	651	826	735	658	875	784	707
Suite Executive II.	1 330	1 218	1 148	1 365	1 253	1 183	1 351	1 239	1 169	1 358	1 246	1 176	1 407	1 295	1 225
<b>VILLA NEAPOL</b>															
DBL / SGL Comfort	518	448	378	553	483	413	539	469	399	546	476	406	595	525	455
Suite	693	623	553	728	658	588	714	644	574	721	651	581	770	700	630
FB-Supplement	63	63	63	63	63	63	63	63	63	63	63	63	63	63	63

\*Nové Lázně - View of the spa park or of the town: extra charge 5 € per person per night. \*\*Centrální Lázně - Corner room: extra charge 5 € per person per night. Extra bed with breakfast: 30 € per person per night.

### RELAXING SPA HOLIDAY

**Rates p. p. in EUR** incl. 7x accommodation, half board, initial and final doctor's consultation, final report, mineral drinking water, **2 spa treatments per day** based on a doctor's prescription (except Saturdays and Sundays).

### JOINT RHEUMATISM THERAPY

**Rates p. p. in EUR** incl. 7x accommodation, half board, initial and final doctor's medical examination, final report, basic lab test, mineral drinking water. **Spa treatments per week:** 3x mineral bath with a dry wrap, 2x peat pack or 2x hydrotherapy, 3x gas applications, 2x classical partial massage, 2x paraffin wrap or 2x lavatherm, 3x therapeutic exercise, 3x electrotherapy.

### BACK UNBLOCKING THERAPY

**Rates p. p. in EUR** incl. 7x accommodation, half board, initial and final doctor's medical examination, final report, mineral drinking water. **Spa treatments per week:** 3x peat pack or 3x dry carbon gas bath, 3x gas applications, 3x electrotherapy, 1x school of back, 2x back gymnastics, 1x underwater massage - partial body.

### ROYAL IMPRESSION

**Rates p. p. in EUR** incl. 7x accommodation, half board, initial and final doctor's medical examination, final report, basic lab test, mineral drinking water, fruit platter and mineral drinking water in the room on arrival. **Spa treatments per week:** 2x classical partial massage, 1x mineral bath with a dry wrap, 1x mineral bath in the Royal bath, 1x mineral bath with horsetail flower essences, 1x hot stone therapy – partial body, 3x dry carbon gas bath, 1x aqua gymnastics.

### ANTI-AGING PROGRAM

**Rates p. p. in EUR** incl. 7x accommodation, half board, initial and final doctor's medical examination, final report, mineral drinking water. **Spa treatments per week:** 6x dry carbon gas bath, 6x oxygen-therapy, 3x classical partial massage, 3x gas applications, 3x locomotive therapy.

The possibility to extend your stay according to valid tariffs for hotel accommodation.

### ROOM EQUIPMENT

#### Nové Lázně:

**Superior Plus:** Bathroom with a bathtub or shower, TV, telephone, Wifi - Internet access, minibar, safe, hairdryer, bathrobe, slippers.

**Junior Suite:** Bathtub, TV, telephone, Wifi - Internet access, minibar, safe, hairdryer, bathrobe, slippers. Rooms on the 2nd and 3rd floor – view of the spa park\* or of the town\*, predominantly south facing sunny rooms.

\*View of the spa park or of the town: extra charge 5 € per person/night.

**Suite:** Bathroom with a bathtub or shower, TV, telephone, Wifi - Internet access, minibar, safe, hairdryer, bathrobe, slippers. This suite of rooms has a separate lounge and bedroom.

**Executive Suite I.:** Bathroom with a jacuzzi bathtub, TV, telephone, Wifi - Internet access, minibar, safe, hairdryer, bathrobe, slippers, air-conditioning. This suite of rooms has a separate lounge, bedroom and balcony. View of the spa park.

**Imperial Suite:** Bathroom with a jacuzzi, TV, telephone, Wifi - Internet access, minibar, safe, hairdryer, bathrobe, slippers, air-conditioning. This suite of rooms has a separate lounge, bedroom and balcony. More spacious rooms, view of the spa park.

**Royal Suite:** Bathroom with a jacuzzi and shower, TV, telephone, Wifi - Internet access, minibar, safe, hairdryer, bath-

## EMPORIUM BEAUTY

	CZK	EUR*		CZK	EUR*
<b>Beauty Clarins</b>			Brightening care (75 min.)	1 450	62
Cosmetic paraffin hand wrap	250	11	Clarins aroma-massage for body energy (60 min.)	1 450	62
Depilation of calves	290	12	Clarins aroma-massage for body well-being (60 min.)	1 450	62
Depilation of legs	490	21	Cleansing care (50 min.)	1 250	53
Depilation of the upper lip	130	6	Cleansing care (75 min.)	1 450	62
Dyeing and eyebrow correction	190	8	Hydration care (50 min.)	1 250	53
Eye area treatment - micro-massage	560	24	Hydration care (75 min.)	1 450	62
Eyebrow correction	120	5	Multi-intensive care (50 Min.)	1 350	57
Eyebrow dyeing	130	6	Multi-intensive care (75 Min.)	1 550	66
Eye-lash dyeing	130	6	Multi-regenerative care (50 Min.)	1 350	57
<b>Clarins for Woman</b>			Multi-regenerative care (75 Min.)	1 550	66
Body care (50 Min.)	1 550	66	Sensitive care (50 Min.)	1 250	53
Body care (75 Min.)	1 750	74	Sensitive care (75 Min.)	1 450	62
Body care & peeling (75 min.)	1 950	83	<b>Clarins for Men</b>		
Body peeling (60 Min.)	1 450	62	Men's care (50 min.)	950	40
Brightening care (50 min.)	1 250	53	Men's care (75 min.)	1 200	51

\*Prices in EUR are of an informative character only – selling of beauty procedures hereafter in CZK. Selling of beauty procedures in EUR at the reception desk according to the daily rate.

robe, slippers, air-conditioning. This suite of rooms has a separate lounge and bedroom, kitchen corner and balcony. View of the spa park.

### Centrální Lázně:

**Comfort:** Bathroom with a bathtub or shower, TV, telephone, Wifi - Internet access, minibar, safe, hairdryer, bathrobe.

**Superior:** Bathroom with a bathtub or shower, TV, telephone, Wifi - Internet access, minibar, safe, hairdryer, bathrobe. View of the spa park or large corner rooms\*.

\*Corner room: extra charge 5 € per person per night.

**Executive Suite II.:** Bathroom with a bathtub, TV, telephone, Wifi - Internet access, minibar, safe, hairdryer, bathrobe, slippers. This suite of rooms has a separate lounge and bedroom, kitchen corner. View of the spa park.

### Villa Neapol:

**Comfort:** Bathroom with a shower, TV, telephone, access to the Internet, minibar, hairdryer, bathrobe.

**Suite:** Bathroom with a bathtub, TV, telephone, access to the Internet, minibar, hairdryer, bathrobe. This suite of rooms has a separate lounge and bedroom.

## SPA TREATMENTS Á LA CARTE

	CZK	EUR*		CZK	EUR*
Colon Hydrotherapy**	720	31	Spring water bath	230	10
<b>Cryosauna - NEW**</b>	350	15	Tai chi gymnastics	250	11
Diadynamic stimulus current	200	9	Therapeutic exercise - group	220	9
Dry carbon gas bath	260	11	Therapeutic exercise - group in a pool	260	11
Dry carbon gas bath for children**	220	9	Therapeutic exercise - individual**	380	16
Exercise for relaxation	220	9	Turbo solarium (1 min.)	15	1
Four-chamber bath**	200	9	Ultra-sound**	200	9
Gas applications**	230	10	Vaginal peat tampons**	320	14
Gero Aslan cure**	5 950	253	Vitasalin	580	25
Inhalation	150	6	Aroma holistic massage - full body	720	31
Interference	200	9	Aroma holistic massage - partial body	390	17
Lavatherm, duotherm	200	9	Foot reflex massage	420	18
Lymphoven - pressure massage**	380	16	Detoxication honey massage	470	20
Manual lymph drainage	450	19	Classical massage - full body	600	26
Mineral bath with a dry wrap	450	19	Classical massage - full body with ivy essences	640	27
Mineral bath with a dry wrap for her & him	950	40	Classical massage - partial body with ivy essences	400	17
Mineral bath with a dry wrap for children**	290	12	Classical partial massage - back and neck	330	14
Mineral bath with a dry wrap in the Royal cabin	980	42	Classical partial massage after peat pack	330	14
Mineral bath with additives salt from the Dead Sea with a dry wrap	540	23	Hot stone therapy - full body	1 200	51
Mineral bath with additives with a dry wrap	490	21	Hot stone therapy - partial body	600	26
Mineral bath with aroma additives with a dry wrap	600	26	Chocolate massage	1 290	55
Mud packs from the Dead Sea	1 199	51	Massage Aphrodite dream	1 350	57
Nordic walking	160	7	for 2nd and next massage is price only	1 080	46
Oxygen-therapy (60 min.)	320	14	Massage Dolce Vita	700	30
Oxygen-therapy with anti-oxidant (60 min.)	410	17	Reflective massage - partial body**	420	18
Paraffin wrap for hands	230	10	Regeneration aroma massage	490	21
Peat pack - partial body for children**	430	18	Regeneration massage	400	17
Peat pack - partial body**	430	18	Relaxing head and neck massage	540	23
Phyaction**	200	9	Traditional dry brush massage	750	32
Pilates - special gymnastics	250	11	for 2nd and next massage price is only	600	26
Pilates - special gymnastics for children**	160	7	Underwater massage - full body**	560	24
Pulse magneto-therapy**	300	13	Underwater massage - partial body	430	18
Scottish spray (warm and cold water jets)	90	4	Initial doctor's medical examination**	980	42
Short-wave diathermy	200	9	Final doctor's medical examination**	980	42
School of back**	450	19	Doctor's check-up**	580	25
Solux	200	9	Doctor's consultation**	300	13

\*Prices in EUR are of an informative character only - selling of beauty procedures hereafter in CZK. Selling of beauty procedures in EUR at the reception desk according to the daily rate.

\*\*Spa treatments marked with \*\* may be purchased after a doctor's consultation. Other spa treatments are freely purchasable.

# IMPORTANT INFORMATION FOR YOUR STAY IN THE YEAR 2010

*The spa company Marienbad Kur & Spa Hotels (honoured and certificated by the state) as the only one, continues the 200 years old rich tradition of spa care in Mariánské Lázně.*

## 1. MEDICAL INDICATIONS AND COUNTER-INDICATIONS

### 1.1. INDICATIONS

**Locomotive system disorders** - Vertebrogenous syndrome (back-aches), degenerative illnesses of locomotive system (spine and large joints), osteoporosis, conditions post orthopaedic surgery (with a joint/hip replacement).

**Kidney and urinary tract diseases** - chronic inflammation, kidney and urinary stones after surgery or breaking-up with impulse wave, conditions after kidney and urinary tract surgery, prostate gland disorders (inflammations, conditions post surgery).

**Respiratory tract illnesses** - chronic inflammations, bronchial asthma, allergic colds, conditions post surgery of upper and lower respiratory tract.

**Metabolic disorders** - obesity, gout, constipation, diabetes mellitus, hyper lipoproteinemia.

**Gynaecologic illnesses including infertility therapy** - inflammatory illnesses of outer and inner female genitals, conditions after gynaecologic surgery, sterility and infertility, climacteric syndrom, urgent and stress urinary incontinence.

**Blood circulation disorders** - ischaemic heart disease.

**Oncological diseases** - rehabilitation of patients after finishing oncological treatment of breasts, genitals or other oncological diseases except malignant blood diseases.

**Side diagnosis** - thanks to natural medicinal sources is possible to also successfully treat hypertension, ischaemic diseases of lower limbs and potency disorders.

### 1.2. INDICATIONS - CHILDREN'S ILLNESSES

Locomotive system, respiratory tract, urologic and gynaecologic illnesses.

**Spa stay for children:** This is a special spa program for children from 6 years of age, which is dedicated especially to treating various childhood diseases such as: locomotive system disorders, problems and diseases of respiratory tract, urological and gynaecologic illnesses. The spa program includes: entrance and final doctor's medical examination, if required also check-up examinations during the stay and spa treatments according to medical prescription for example: mineral bath with a dry wrap, classical partial massage, reflective massage, peat pack or dry carbon gas bath, exercise on balls, inhalation, myofeedback, mineral drinking water.

### 1.3. COUNTER-INDICATIONS

- Pregnancy
- Acute and infectious diseases
- Malignant tumours under and after the treatment clinically detectable signs of disease continuation frequently
- Inability to take care of her/himself and to do everyday activities without the help of other person and incapability of independent walking
- Non-healing skin defects, faecal incontinence
- Addiction to alcohol and drugs

## 2. PROGRAMS

### 2.1. COMPREHENSIVE SPA STAY: SPA TREATMENTS FROM NATURAL MEDICINAL SOURCES

The spa therapeutic program is based on using natural medicinal sources - mineral springs, peat, natural gas CO<sub>2</sub> and excellent climatic conditions. Recommended length of stay to achieve the required effect is a minimum of 2 weeks.

### 2.2. STAYS FOR HEALTH AND RELAXATION

While satisfying all guests' wishes and requirements, hotels of the company Marienbad Kur & Spa Hotels also offer other types of

stays specialised in: Rheumatism, Regeneration Cures, Revitalization of the Organism, Weight Reduction, Aqua Relax, Shiatzu, Royal Impression, Family Pleasure Stay. The length of these stays is always a minimum of 1 week.

### 2.3. SHORT-TERM STAYS - WELLNESS, RELAXATION AND BEAUTY

This attractive offer of short-term stays is dedicated namely to guests, who like to be pampered and spoiled by a team of professional specialists during various wellness, relaxation and beauty stays in all hotels of the company Marienbad Kur & Spa Hotels. The length of these stays is 2 - 7 nights.

### 2.4. SPA TREATMENTS

Wide offer of spa treatments are bookable upon request.

**Other Spa and Wellness Packages on request. Actual offer see on: [www.marienbad.cz](http://www.marienbad.cz)**

## 3. ARRIVAL AND TRANSFER

**Based on demand there is the possibility of free transfer from the railway station in Mariánské Lázně directly to the hotel.**

### ARRIVAL BY CAR

**Border crossing with Germany:** Waidhaus - Rozvadov, Mähring - Broumov, Schirnding - Pomezí nad Ohří, Selb - Aš, Schönberg - Vojtanov, Philippsreuth - Strážný, Bayerisch Eisenstein - Železná Ruda, Furth im Wald - Folmava, Waldsassen - Sv. Kříž, Oberwiesenthal - Boží Dar, Zinnwald - Cínovec.

**Border crossing with Austria:** Drasenhofen - Mikulov, Klein Haugsdorf - Hatě, Neu Nagelberg - Halámky, Wulowitz - Dolní Dvořiště, Weigetschlag - Studánky.

### TRAIN CONNECTIONS

Prague - Mariánské Lázně, Karlovy Vary - Mariánské Lázně, Nuremberg - Mariánské Lázně, Frankfurt - Mariánské Lázně, Munich - Mariánské Lázně, Berlin - Mariánské Lázně, Vienna - Prague - Mariánské Lázně, Budapest - Prague - Mariánské Lázně, Paris - Frankfurt - Mariánské Lázně.

### BUS CONNECTIONS

Regular bus connections from Plzeň, Cheb, Praha and surrounding areas.

### AIR TRANSPORT

**International airport Prague - Ruzyně** is situated 20 km from the centre of Prague and 160 km from Mariánské Lázně

**Based on guests' requests we can arrange transfer directly from Prague airport to all the company's spa hotels.** We can also arrange transfers from other European airports (Nuremberg, Berlin, Frankfurt, Munich, Karlovy Vary).

	Price in CZK(EUR)*	Distance in km	Car		Minibus		Minibus		Bus	
			(1-3 people)		(4-7 people)		(8-19 people)		(up 44 people)	
			CZK	EUR*	CZK	EUR*	CZK	EUR*	CZK	EUR*
Prague (airport)	160	2 640	95	3 600	130	6 930	250	12 050	435	
Nuremberg (airport)	170	3 040	110	4 160	150	8 310	300	13 570	490	
Munich (airport)	300	5 540	200	7 760	280	10 800	390	19 940	720	
Frankfurt (airport)	410	6 370	230	9 420	340	18 010	650	23 960	865	
Berlin (airport)	450	6 640	240	10 530	380	19 390	700	31 020	1 120	
Prague (centre)	180	3 040	110	4 160	150	8 310	300	13 570	490	
Karlovy Vary	50	970	35	1 520	55	2 480	90	4 430	160	

\* Prices in EUR are only informative

## 4. TRIPS

The information centre of the company Marienbad Kur & Spa Hotels organises for its guests various guided trips not only to the vicinity of the town but also to the centre of the Czech Republic. For example: Prague, Karlovy Vary, Kynžvart and chateau of the chancellor Metternich, Teplá monastery, Bečov nad Teplou castle, Loket castle, Františkovy Lázně, Pilsen etc. There is the possibility to buy a trip at the receptions of all hotels of the company Marienbad Kur & Spa Hotels and at the spa information centre on the colonnade.

## 5. PARKING

According to guests' request we can arrange parking in the underground car park of the hotel Villa Butterfly for a parking fee 270 CZK per day. It is necessary to book in advance. There is also the possibility to park in the central car park in the town's centre (behind the town theatre). Other parking possibilities are in front of the hotels Hvězda-Skalník, Centrální Lázně.

## 6. ENTRANCE PERMISSION

A free entrance to the spa area to the spa hotel is allowed only on the arrival and departure day (only after presenting a confirmed reservation form). An entrance permission to the spa area is issued by the town police NONSTOP, Ruská street 155, Phone: 354 625 452.

## 7. NEW

**Gift vouchers** – We offer special vouchers for spa stays and gift cheques of the value 1 000 CZK, 3 000 CZK and 5 000 CZK, which you can give to your family members, friends, colleagues, employees or business partners.

**Online reservation** – for the most comfortable reservation of stays in Mariánské Lázně, it is possible to book on - [www.marienbad.cz](http://www.marienbad.cz)

## 8. SPA TAX

The prices do not include spa tax (15 CZK per person per day), which is to be paid on arrival at the spa hotel. People younger than 18 and older than 70 years old, blind, registered disabled people and their assistants are exempt from paying the spa tax.

## 9. INSURANCE

Travel insurance is not included in the price of stay. We recommend to get insurance in case of illness or injury during the stay.

## 10. PRICES

Prices are calculated on the base of the EUR and CZK exchange rate on 01.05.2009. Prices are subject to alteration throughout the year.

## 11. COMPLAINTS

The clients shall exercise his/her right to make a complaint of quality of the spa services rendered in writing at the respective provider's facility and shall do so without any unreasonable delay. No attention shall be turned to the complaint unless it is duly made within 14 days from the day of departure.

## CUSTOMERS CARE - MARIÁNSKÉ LÁZNĚ 2010

### 1. WE ARE HERE FOR YOU – INFORMATION, CONSULTATIONS, SERVICE, HELP, ORGANISING

- Regular information hours in the individual hotels – answering various questions and solving problems with the hotel manager
- On request, medical report about procedures, which were provided during the stay (for the health insurance office)
- 24 hour nurse duty and 24 hour doctor's duty (during the classical spa stay)
- Information directly in the heart of the town of Mariánské Lázně – on the spa colonnade
- Advantage Card - Marienbad Kur & Spa Card
- Regular lectures

### 2. ADVANTAGE CARD - Marienbad Kur & Spa Card

Every guest in the hotels of the company Marienbad Kur & Spa Hotels, with a minimum length of 7 nights accommodation becomes a holder of a Marienbad Kur & Spa Card. With the Marienbad Kur & Spa Card, it is possible to take advantage of the following services:

- Free entrance to others pools, saunas in the hotels of the company Marienbad Kur & Spa Hotels (except Hotel Nové Lázně). Pre-booking recommended.
- Hotel cultural and entertainment programs

- Advertising materials free of charge
- Morning information leaflet with program offer
- Mineral drinking water in Mariánské Lázně free of charge
- Free storage of drinking cups in the drinking pavilion
- Discount on the entrance fee into the Municipal museum in Mariánské Lázně
- Discounts in selected shops marked with the card symbol
- Discount on a specialist examination by an oculist
- 10 % discount - Cryosauna
- 5 % discount - trips

### 3. DANUBIUS EUROPOINTS

A program for regular guests of the hotel chain Danubius Hotels Group. Every member of this program becomes a holder of a card, which entitles him/her to obtain special advantages. Further information can be found at [www.danubiuseuropoints.com](http://www.danubiuseuropoints.com).

### 4. PROFESSIONALISM AND PROFICIENCY ARE IMPORTANT TO US

- We guarantee only specialised examinations such as: cardiologic, urologic, osteoporosis, gynaecologic, homeopathic and paediatric examinations.
- All hotels of the company Marienbad Kur & Spa Hotels use for treatments only direct natural medicinal sources like – natural medicinal springs for drinking cure, mineral baths or peat for peat wraps and natural medicinal gas CO<sub>2</sub> for procedures containing carbon dioxide.
- Laboratory tests – according to your request, aimed at risk factors.
- With the spirit of long term tradition of a high professionalism of the Czech spa industry, the co-operation with the 1st Faculty of Medicine of the Charles University in Prague started in 1996.

### 5. ENTERTAINMENT AND FREE TIME

#### MUSIC, CULTURE, ENTERTAINMENT:

- Chopin Festival - since 1959 every year in August.
- During the year a choice of various opera and operetta concerts, concerts of the West Bohemian Symphonic Orchestra directly in the area of the spa colonnade and in the cultural hall of the building Casino, accordion orchestra.
- Singing Fountain.
- Evening dancing with live music, piano concerts and jazz performances directly in the hotels of the company Marienbad Kur & Spa Hotels.

#### SPORT AND ACTIVE PROGRAMS:

The golf course is the oldest Royal Golf Club in Europe, tennis courts, Nordic walking, high rope centre, cycling routes, horse riding on the premises of the hotel Krakonoš, possibility of fishing, yachting, rides in a horse carriage.

#### PROGRAMS FOR CHILDREN:

Miniaturopark, nature park Prelat, natural forest lake Lido, rope centre, cable car, babysitting – extra charge.

# GENERAL CONDITIONS 2010

## 1. DISCOUNTS

- 1.1. The 4th week of a comprehensive spa stay will be charged with a discount of 20%.
- 1.2. A part of each spa stay is all day catering – full board. In case that you would prefer half board, your account will be reduced of the following amounts:
  - 9 € per day (DHSR Nové Lázně)
  - 7 € per day (DHSRs Centrální Lázně, Villa Neapol, Hvězda - Skalník, Pacifik, Danubius Wellness Hotel Villa Butterfly)
  - 6 € per day (Spa Hotels Vltava - Berounka, Svoboda, Labe).
- 1.3. Discounts for children:
  - 1.3.1. A child up to 6 years old, who is accommodated in a double room with two adults, has the stay without treatments free of charge (when accompanied by two fully paying people).
  - 1.3.2. A child 0-5 years old, who is accommodated in a double room with one adult on a normal bed, has 50% discount on a stay without treatments and meals (discount does not refer to an extra bed).
  - 1.3.3. A child 6-12 years old, who is accommodated in a double room with one adult on a normal bed, has 50% discount on a stay without treatments (discount does not refer to meals).
- 1.4. It is not possible to combine price discounts.

## 2. PAYMENT CONDITIONS

- 2.1. You can pay for your stay by a credit card (American Express, Eurocard/Mastercard, Visa, Diners Club International). Credit card details required as a booking guarantee.
- 2.2. You can transfer the payment for your stay before your arrival into our bank account:
  - 2.2.1. Banking connections:

**KBC Bank Deutschland AG**  
Wachtstr. 16, D-28195 Bremen  
Name of account:  
LECEBNE LAZNE MARIANSKE LAZNE A.S.  
Account number for payments in EUR: 850397  
BIC: 29020100; Swift Code: BANVDEHB  
IBAN: DE03290201000000850397
  - 2.2.2. Banking connections:

**Československá obchodní banka a.s.**  
Americká 60, CZ - 305 55 Plzeň  
Name of account: Léčebné lázně Mariánské Lázně a.s.  
Account number for payments in EUR: 16489280 / 0300  
BIC: 0300; Swift Code: CEKO CZ PP  
IBAN for EUR: CZ6903001712800504164893
  - 2.2.3. The payer is obliged to pay not only the total sum for the stay, but also all charges connected with the bank transfer.
  - 2.2.4. Confirmation of the payment of accommodation by bank transfer is necessary to be presented on your arrival at the hotel reception.
- 2.3. We do not accept any payments by cheques.
- 2.4. You can pay for your stay on your arrival at the hotel reception desk in cash.
- 2.5. We accept payment in EUR or CZK only (according to the current exchange rate of the day).

## 3. ADDITIONAL CHARGES

- 3.1. For a single usage of a double room we charge a price for one person in a double bed room with an additional charge for a free bed:
  - 40 € per person per night (DHSRs Nové Lázně, Hvězda - Skalník, Pacifik, Centrální Lázně)
  - 30 € per person per night (Spa Hotels Vltava - Berounka, Svoboda, Labe)
- 3.2. Suite of rooms or apartment for independent usage: we charge per one person in suite or apartment with an additional charge for a free bed: 100€.
- 3.3. Pet: 12 € per night
- 3.4. Each change of fixed reservation: 15 € per person.
- 3.5.1. View of the spa park or of the town: extra charge 5 € per person per night, DHSR Nové Lázně - Double room Junior Suite and Single room Superior plus.

- 3.5.2. Corner room: extra charge 5 € per person per night, DHSR Centrální Lázně - Double room Superior.
- 3.5.3. View of the town: extra charge 5 € per person per night, Spa Hotel Vltava - Berounka - Double room Standard, Single room Standard.
- 3.6. Reservation of a particular room: 5 € per person per night.
- 3.7. **Check-in time: 2 p.m.**
  - Booked earlier arrival from 8 a.m. until 2 p.m. = 50% of the room price
  - Booked earlier arrival before 8 a.m. = 100% of the room price
  - Check-out time: 12 a.m.**
  - Booked delayed departure from 12 o'clock until 6 p.m. = 50% of the room price
  - Booked delayed departure after 6 o'clock = 100% of the room price
- 3.8. **Christmas and New Year's Eve Stays:**

From 25.12. 2010 until 08.01. 2011 we offer a program 'Czech Christmas and New Year in Mariánské Lázně'. The minimal stay period is 6 nights. The program includes accommodation, full board, doctor's consultation, spa treatments, guided tour through Mariánské Lázně, trips and cultural program. For Christmas and New Year's Eve stays, high season prices are valid with an additional charge for Christmas Eve and New Year's Eve program.

**Christmas program:**  
25 € per person (valid for all hotels)

**New Year's Eve program:**  
120 € per person (DHSR Nové Lázně)  
100 € per person (DHSR Villa Butterfly)  
80 € per person (DHSRs Hvězda - Skalník, Pacifik, Centrální Lázně)  
60 € per person (Spa Hotels Vltava - Berounka, Svoboda, Labe)
- 3.9. **Opening of the Spa Season (25.04. - 09.05. 2010):** Additional charge of 5 € per person per night.

## 4. CANCELLATION BY CLIENTS

- 4.1. You can cancel your stay anytime before your arrival. We recommend, for your own benefit, to send a written statement cancelling the contract.
- 4.2. In the case of your contract cancellation, we are forced to charge the following cancellation fees:
  - 27 - 21 days before arrival 5 % of the total amount
  - 20 - 14 days before arrival 10 % of the total amount
  - 13 - 7 days before arrival 20 % of the total amount
  - 6 - 1 days before arrival 50 % of the total amount
  - Non-arrival without advanced notice: 100 % of the total amount
- 4.3. In the case of early departure we charge 100% of the remaining price.
- 4.4. For unused booked services and changing of booked services during the stay (accommodation, meals, spa procedures) no financial reimbursement is provided.

## 5. OTHERS

- 5.1. In the case that during the stay a change of season occurs, the price of the current season will be charged.
- 5.2. We are not responsible for any possible misprint.
- 5.3. In limited cases, the company Marienbad Kur & Spa Hotels is entitled to re-allocate client within the hotels of same category.



Information & booking:

**LÉČEBNÉ LÁZNĚ MARIÁNSKÉ LÁZNĚ A.S.**

Masarykova 22, CZ – 353 29 Mariánské Lázně

Phone: +420 / 354 655 501-9

Fax: +420 / 354 655 500

E-mail: [info@badmarienbad.cz](mailto:info@badmarienbad.cz), [reservations@badmarienbad.cz](mailto:reservations@badmarienbad.cz), [sales@badmarienbad.cz](mailto:sales@badmarienbad.cz)

[www.marienbad.cz](http://www.marienbad.cz)